



MCG Solutions for Providers

Our evidence-based care guidelines span the entire care journey, supporting clinical decisions and care planning, easing transitions between care settings, and facilitating conversations between providers and payers. MCG helps you reduce denials and readmissions, manage length of stay, and optimize level of care.

ACUTE CARE

Inpatient & Surgical Care

Proactively manage, review, and assess people facing hospitalization or surgery with nearly 400 condition-specific guidelines for adult and pediatric patients, goals, optimal care pathways, and other decision-support tools.

General Recovery Care

Effectively manage cases that are complex or for those which no Inpatient & Surgical Care guideline appears applicable.

Multiple Condition Management

Manage complex patients faster by referencing a single guideline that addresses a combination of conditions. Address patients who have a primary diagnosis or are undergoing a primary procedure and who also have a secondary active diagnosis that requires ongoing inpatient management. Includes the benchmark length of stay and any factors leading to an extended stay.

POPULATION HEALTH MANAGEMENT

Chronic Care

Evaluate needs with modular-designed assessments, identify goals and barriers, develop personalized care plans, and support effective self-care for multiple medical and behavioral health conditions.

Transitions of Care

Proactively identify and address barriers to effective care transitions with assessments, care plans, and informative handouts that provide care-coordination guidance.

POST-ACUTE CARE

Recovery Facility Care

Coordinate an effective plan for transitioning people to skilled nursing and inpatient rehabilitation facilities.

Home Care

Ensure the delivery of well-defined and coordinated care in the home setting. Facilitate appropriate treatment, support a person's independence, and help reduce preventable readmissions.

ACROSS THE CARE JOURNEY

Ambulatory Care

Access over 700 evidence-based authorization guidelines and over 100 referral management guidelines for established and emerging procedures and technologies.

Behavioral Health Care

Address medical necessity screening criteria. Help support compliance with federal and state mental health parity mandates while driving effective care across the many levels and settings of the behavioral health continuum.

Medicare Compliance

Access Centers for Medicare & Medicaid Services' National Coverage Determinations (NCDs), Local Coverage Determinations (LCD), and National Coverage Analysis guidelines (NCAs) within Indicia to help you integrate determinations from CMS (or Medicare Administrative Contractors) into your standard workflow for more efficient medical decision documentation.

Patient Information

Access over 500 documents outlining key steps in the preoperative, inpatient admission, treatment, discharge, and follow-up stages of care.

Indicia: Evidence-Based Solutions for the Entire Patient Journey

Indicia for Case Management

Document utilization management, case management, discharge planning /care transitions, medical necessity, day-by-day care progression, and need for extended stay. Indicia for Case Management's Collaborative Care module can allow you to communicate in real-time via your EHR with payers using Cite for Collaborative Care.

Indicia Hospital Performance Index

Gain meaningful insights and identify opportunity hot spots with reporting and analysis tools that compare against CMS data, our guidelines, and national benchmarks.

Indicia for Care Coordination

Conduct assessments quickly, and easily build and share your patient's plan of care across their health journey.

Indicia for Admission Support

Rapidly make and document evidence-based decisions to admit or place in observation care. Effectively manage observation stays through to admission or discharge.

Indicia for Admission Documentation with Synapse

Quickly make and document medical appropriateness decisions leveraging patient information that is automatically pulled from the EHR and compared against our guidelines.

