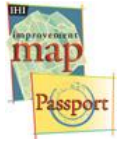


IHI IMPROVEMENT MAP

Quick Reference Guide: Finding a Process

www.ihl.org/ImprovementMap

Access IHI's Improvement Map homepage (as shown on the right) by clicking the logo on www.ihl.org.



Click here to access the Improvement Map.



Use the tabs to find additional IHI resources to support your quality improvement journey.

The "Take Action" box features the latest updates and newest information.

HOME SCREEN

There are over 70 quality improvement processes outlined on the Improvement Map. There are four ways to explore the processes from the Home Screen:

By Domain sorts the processes by related aspects of hospital operations.

By Aim groups processes according to the Institute of Medicine's six dimensions of quality.

Browse All Processes allows you to sort the processes based on multiple criteria to narrow your improvement process search and set your own priorities (such as *Cost to Implement*).

Use the Search function if you are looking for a specific process, such as *Hospital-Acquired Infections*.



The top toolbar allows you to:

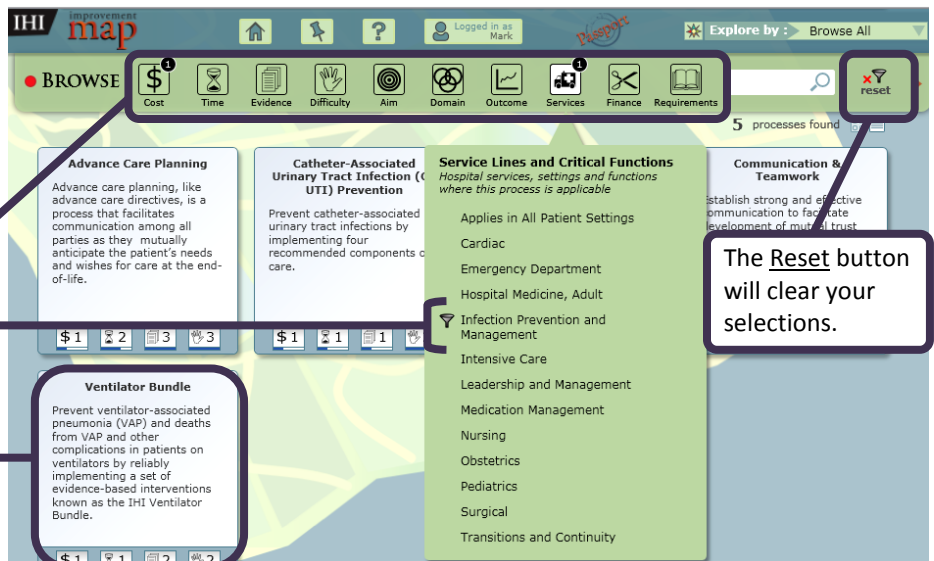
- Go to the home screen
- View your favorites
- Get help

SORTING

After clicking Browse All Processes from the home screen, you are able to sort the processes based on parameters such as *Cost*, *Time*, and *Difficulty* to implement.

Use the icons and drop-down menus at the top to select the parameters. This example shows processes sorted by *Minimal Cost* and the *Infection Prevention and Management Service*.

Click on a process tile to further explore the process components and resources.



The Reset button will clear your selections.

IHI IMPROVEMENT MAP

Quick Reference Guide: Exploring a Process

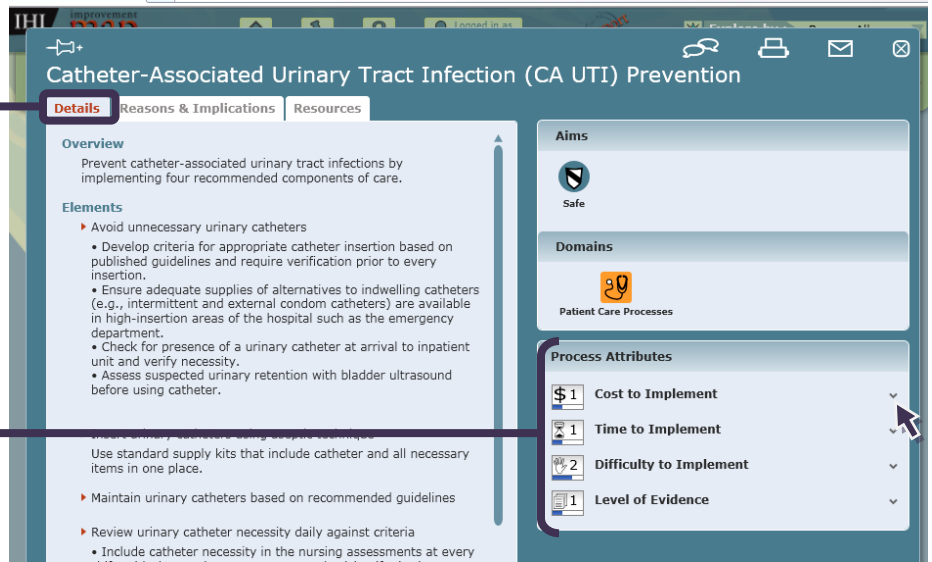
www.ihl.org/ImprovementMap

DETAILS

The Details tab features:

- The process overview
- Elements needed for successful implementation
- Expected outcomes
- Related service lines
- Metrics to measure your progress

The Process Attributes will help estimate the cost, time, and difficulty to implement a process and provide its level of evidence. Click the arrow on the right for more details.



REASONS & IMPLICATIONS

The Reasons & Implications tab explains:

- The importance of the process for patients and families
- Relation to requirements and standards set by accrediting and payer organizations (such as The Joint Commission)
- Expected financial implications of a project
- Prerequisites needed before implementation



RESOURCES

The Resources tab provides access to:

- Evidenced-based research
- Links to related external resources, such as information provided quality and medical associations (AHRQ, AHA, AMA)
- The Mentor Hospital Registry (*when available*) - detailed information on hospitals that have successfully implemented the process
- "How-To-Guides" (*when available*) - a step-by-step guide to implementation
- Links to IHI's Passport Program, IHI's low-cost membership program providing ongoing expert support for quality improvement processes

