

ANNUAL EVALUATION
(hospital)
CRITICAL ACCESS HOSPITAL PROGRAM YEAR _____

SUGGESTIONS

I. Utilization of critical access hospital services

A. # acute, swing bed, and outpatients served for each area

1. % Medicare
2. % Medicaid (not swing)
3. % other (not swing)

B. Specific departments and services

1. ER visits
2. Surgeries
3. OB
4. Observation
5. Outpatient visits

C. # Transfers

1. Inpatient
2. Nursing home
3. Emergency Department
4. EMTLA compliance

II Audit of active and closed medical records - compliance and quality of the record

A. Results of the # active charts reviewed (accuracy, signatures, etc)
(Suggestions or may want to develop a checklist such as the one JCAHO uses)

1. H & P
2. Admission assessment
3. Surgical records (consents, operative reports, etc)
4. Discharge planning
5. Consents and advance directives
6. Pain management
7. Physician orders

B. Results of the # closed charts reviewed
(Suggestions or may want to develop a checklist such as the one JCAHO uses)

1. DRG based
2. H & P
3. Operative reports
4. Nursing forms

5. Clinical documentation
6. Discharge summary
7. Patient education

III. Health Care Policies

- A. Were department policies and procedures reviewed this year?
- B. Were any changes made?
- C. Were any new policies added?
- D. Were all policies related to CAH reviewed?

IV Evaluation of Services/Quality Assurance

- A. Hospital wide indicators - results and action taken/CQI
 1. Medication errors
 2. Morbidity and Mortality
 3. Falls
 4. Restraints
 5. Infection rates
 6. Blood utilization
 7. Needle sticks
 8. C-section rate, if OB
 9. AMA's
 10. Physician admission data
- B. JCAHO Recommendations
 1. Outcomes of processes or services (clinical indicators)
 2. Financial data
 3. Autopsy
 4. Performance measures hospital wide/department specific
 5. Research data
 6. Appropriateness and effectiveness of pain management
 7. Patient satisfaction surveys

- V. Does the CAH program continue to meet the needs of the hospital and community? Were any new services added or present services changed? Has the scope of care changed? What improvements have been made as a CAH?