

Assessment Information Sheet

Cluster Area: Health Science

<p>Career Pathway: Health Informatics/Health Information Management – Medical Office</p>	<p>Students must successfully pass the following three courses in order to sit for the End-of-Pathway Assessment:</p> <ul style="list-style-type: none"> ● 25.52100 Introduction to Healthcare Science ● 25.44000 Essentials of Healthcare ● 25.49700 Health Information Management – Medical Office
<p>Credentialing Exam:</p>	<p>Certified Healthcare Hospitality Specialist (CHHS) - Student Version</p>
<p>Testing Agency:</p>	<p>HomeTown Health University (HTHU) (an IACET authorized provider) www.hthu.net</p>
<p>Exam Blueprint:</p>	<p>To view the skills that will be tested on this exam, go to the following link: http://hthu.net/site/wp-content/uploads/2014/09/CHHS-Business-office-Certification-Info-Sheet.pdf</p>
<p>Exam Cost:</p>	<p>108.00</p>
<p>Duration of Exam:</p>	<p>Certification Course: 3-5 hours Final Exam: Allow up to 90 minutes</p>
<p>Number of Questions:</p>	<p>Final Exam: 20 questions</p>
<p>Exam Cut-Score:</p>	<p>End of Module Exams: 80% Final Exam: 80%</p>
<p>Test Ordering Information:</p>	<p>This certification course is online and will take 2-4 hours. This course consists of eight modules:</p> <ol style="list-style-type: none"> 1. Customer Service and You 2. Telephone Etiquette 3. Advanced Customer Service 4. Dealing with the Difficult 5. HIPAA Privacy 6. HIPAA Security 7. Spiritual Care 8. What is HCAHPS? <p>After each of the above modules, students will be required to take an end of module quiz/exam. Students must successfully score 80% on each end of module and complete an application evaluation at the end of all modules in order to become a Certified Healthcare Hospitality Specialist.</p> <p>To enroll students in the course, go to the following link, and click on "buy" in the box on the upper right side of web page:</p>

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	<p>http://lms.hthu.net/oltpublish/site/program.do?dispatch=showProgramSession&id=962c6f43-0b24-11e5-9e53-002590f9ff98</p> <p>Click "Buy" button. An individual account will need to be created for each student. Students will need a valid email address.</p> <p>Once accounts are established, the online course can be purchased.</p>
Proctoring Guidelines:	This exam should be given in a structured proctored environment in a high school lab.
Testing Format:	Online
Required Computer Software Specifications:	Go to the following link to see the technical requirements for dispensing the on-line course and exam: http://hthu.net/technical-requirements/
Test Availability:	Year round availability
Testing Agency Contact:	Jennie Price, Director of Business Development, HTHU.net Phone: (404)673-2412 jennie.price@hometownhealthonline.com
GaDOE Contact for Credentialing:	Name: Mamie Hanson Telephone Number: (404) 657-6279 Email: mhanson@doe.k12.ga.us
GaDOE Contact for Curriculum Area:	Name: Phyllis Johnson Telephone Number: (404) 463-6404 Email: pjohnson@doe.k12.ga.us